



## **Annual Report Northland Library Cooperative**

**FY 2022-2023**

### Organizational:

- Reviewed and approved Plan of Service
- Updated website, list of services, spreadsheets to track services, mailing lists, contact lists
- Participated in MCDA meetings and projects
- Created MCDA Annual Services document/shared with LM, MLA and MCLS
- Enrolled in MiClass Investment option

### Consultant Services:

- Answered 260 questions from directors, board members and Friends
- Made annual update calls to all 24 libraries
- On-site visits to 6 member libraries
- Helped in organizing director searches
- New Director Orientation for Cheboygan
- USF application maintained to fund internet connectivity for 12 member libraries for three years. Working on Category 2 eRate funding for 8 additional libraries. Signed contract with eRate consultant: Sound eRate.
- Focus on communication to members via emails, director reports, website, and Facebook Group
- Created monthly newsletter via Mailchimp
- Press release on Intellectual Freedom
- Provided AI Training with Beth Z
- Attended MLA Annual Conference and hosted MCDA booth
- Attended MLA's Think Space on Intellectual Freedom issues
- Attended MLA, LM, ALA, and other organizational webinars.

### ILL/Melcat: Resource Sharing:

- Provided three libraries with OCLC ILL subscriptions
- Those three libraries handled individual ILL requests for the rest of the members
- Maintained reciprocal borrowing agreements with 16 libraries
- Committee met to update the reciprocal borrowing agreement

#### Delivery:

- Supported the cost of delivery (RIDES) for member libraries based on size. Reimbursed one local library system for the actual cost of delivery. Paid postage for all resources to the Beaver Island District Library.

#### Continuing Education:

- Sponsored 13 Continuing Education Grants to members: \$5,947
- With MCDA, sponsored Misinformation and Pink Slime Journalism and Beyond Banned Books webinars
- Held 8 NLC Virtual Chats with directors on the following topics: Intellectual Freedom, Chat GPT and AI, MiClass Investment Option, an open forum to discuss local issues, CR Online Marketing Tools, Health resources and collaborations. Also started quarterly meetings of regional circulation staff to discuss issues of interest.
- Three library board trainings
- Broadband Update

#### Library Enhancement Program:

- Sponsored Library Enhancement Grants to all 24 libraries: \$109,761

#### Discount Programs:

- Shared discount opportunities

#### Overdrive Consortiums:

- Coordinated services and billing for Overdrive Services to 19 member libraries. The service provides better pricing, collection development teams, and consolidated billing.
- Provide eMagazine subscriptions to Up North Digital and the TADL consortium libraries

#### Added Services:

- Amazon Business Prime (started October 2021)
- Consumer Reports Online (started October 2021)
- Book Page – print book review resource for patrons (2500 copies per month)

#### Advocacy:

- Attended multiple webinars, MLA Advocacy Day, and met with three local legislators. Shared and responded to advocacy alerts. Press release on how to advocate for your library.
- MLA Advocacy Day: 6 directors attended.

#### Other:

- Libraries continue to participate in the distribution of Covid test kits provided by the MDHHS
- More libraries have Narcan available for patron emergencies